



FAQ: FREQUENTLY ASKED QUESTIONS

When is my rent due?

Your rent is due on the first day of the month.

Do I have a grace period before I'm charged a late fee?

Yes, 24 hours. Please review your individual lease agreement.

How much are my late fees?

Please review your individual lease agreement.

Where do I send my rental payment?

If you are a resident at one of our apartment communities, you may pay your rental payment there onsite. All others please forward your payments to:

1700 Commerce St. Suite 440
Dallas, Texas 75201

Who is responsible for repairs?

The landlord is responsible for repairs caused by non-tenant negligence. Damage to the property by tenant or tenant's guest is 100% TENANT'S RESPONSIBILITY.

How do I request maintenance services?

By contacting our office by phone 972-293-5575; after hours press extension 4 to leave message for after hours maintenance personnel. By faxing request to our fax line 214-742-7369 or by emailing us via our website under contact us.

Do you offer incentives for referrals?

Yes. We pay for your referral, please inquire within (972-293-5575).

I want to purchase a home versus renting; can you help?

Yes. We are a full-service real estate office that helps hundreds of people a year in the home buying process. Please contact one of our agents by phone at 972-293-5575.

JOGIP PROPERTY COMPANY, LLC
PHONE 972-293-5575 | FAX 214-742-7369